

Payment Summary



foodpanda

Partner Code: W9CW
Partner Name: Kay Bees 3 Snacks & Restaurant
Outlet Name: Kaybees - Badar Commerical DHA
Address: 39 C, Badar Commercial Area Defence V Defence Housing
75500 - Karachi
NTN/CNIC: 0819990-6
Vendor Type: G1 - No GST
Email: *****@gmail.com
Phone No: *****302

Invoice date: 12.04.2026
Invoice number: 200671046122
Invoice period: 06.04.2026 to 12.04.2026

	Number Of Orders	Restaurant Revenue
Successful Orders	165	218,116.10
Pandabox Orders	0	0.00
Targeted Customer Orders	0	0.00
Wastage Orders(Refer to section e)	4	0.00
Total	169	218,116.10
Already Received Amount		0.00
Sales Tax Collection		-384.25
Income Tax WHT U/S 153 2A		-3,345.90
Outstanding Amount [a]		214,385.95

Commission On Normal Orders	54,529.17
Online Payment Charge Commission	1,702.80
Total Commission [b]	56,231.97

Fees and Adjustments - Taxable	29,789.97
Fees and Adjustments - Non Taxable	-249.43
Waiting Time Fees	521.75
Total Fees & Adjustments [c]	30,062.29

	SST Rate	SST Base	
Net Invoice Total [b + c]			86,294.26
SST on Revenues and NCR	15%	86,543.69	12,981.56
Gross Invoice Total [d]			99,275.81

	Wastage Order Payable %	Wastage Order Payable Base	
Wastage Order Refund	50%	8,543.00	4,271.50
Total Amount [e]			4,271.50

Total Amount Receivable/Payable [a - d + e]	119,381.64
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Client Bank Details

Beneficiary : Kay Bees 3 Snacks & Restaurant
Bank Name : ALLIED BANK LIMITED
IBAN: *****PA0010002705050***

foodpanda Bank Details:

Bank Account Name : DELIVERY HERO PAKISTAN (PRIVATE) LIMITED
Bank Account Number : 17837900866803
Bank Name : Habib Bank
IFSC Code : HABBPCCA786

Terms & Conditions:

In the event of any tax or payment discrepancies, please contact us within 14 days of the issuance of this invoice. foodpanda is not obliged to refund or adjust claims after this period.

PK: Commission Fee (%)

Delivery Type	Valid From	Valid To	Standard Commission Rate
FOODPANDA	29.03.2021	31.12.9999	25.00
SELPICKED	29.03.2021	31.12.9999	25.00

PK: Online Payment (%)

Delivery Type	Valid From	Valid To	Standard Commission Rate
RESTAURANT	29.03.2021	31.12.9999	1.60
FOODPANDA	29.03.2021	31.12.9999	1.60
SELPICKED	29.03.2021	31.12.9999	1.60

PK: Wastage Discount

Delivery Type	Valid From	Valid To	Standard Commission Rate
SELPICKED	01.05.2022	31.12.9999	50.00
FOODPANDA	01.05.2022	31.12.9999	50.00
RESTAURANT	01.05.2022	31.12.9999	50.00

The excel version of the following: Appendix A (order level detail), Appendix B (additional charges) and Appendix C (outstanding amount) can be downloaded from restaurant portal.

Nature of WHT	Payment Method	Delivery Type	Vertical	Tax Filing Status	Tax Applicable
Sales Tax	COD	Foodpanda	Shops, Bakers & Sweetmeat	All	2%
Sales Tax	Online	Self-picked/Shops/Foodpanda	Shops, Bakers & Sweetmeat	All	2%
Income Tax	COD	Foodpanda	All	Filer	2%
Income Tax	COD	Foodpanda	All	Non-Filer	4%
Income Tax	Online	Self-picked/Shops/Restaurants/Foodpanda	All	Filer	1%
Income Tax	Online	Self-picked/Shops/Restaurants/Foodpanda	All	Non-Filer	2%

Income Tax Withholding:

Online Payment Orders: 1% on the order value for filers, 2% for non-filers. Applicable on all orders placed through foodpanda using online payment mode. COD Orders: 2% on the order value for filers, 4% for non-filers. Applicable only on orders delivered by foodpanda riders; not applicable on self-pickup or vendor-delivery orders.

Sales Tax Withholding:

Online Payment Orders: 2% of the gross order value. Applicable only on standard-rated items for bakers, sweetmeat shops, and similar categories. COD Orders: 2% of the gross order value. Applicable only on standard-rated items for shops, bakers, sweetmeat shops, and similar categories, and only where orders are delivered by foodpanda riders; not applicable on self-pickup or vendor-delivery orders.

DELIVERY HERO PAKISTAN (PRIVATE) LIMITED

2nd Floor Tariq Road, Bahria Town Tower
75500 Karachi
NTN: 4029240-1 | STRN: 4029240-1

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Appendix B : Additional Charges

Type	Vendor Code	Subject to SST rate	Net Total
Cashloss	W9CW	0%	-249.43
Penalties(Delay/Cancellation/POR)	W9CW	15%	800.00
Premium Listing	w9cw	15%	28,589.97
Subscription Fee	W9CW	15%	400.00
			29,540.54

Glossary

Section	Keywords/Sentences	Definition
Header	Invoice Period	Period for which sales and revenue has been considered for final payment calculation purpose.
Header	Partner name	Name of restaurant partner stored in foodpanda database. If you wish to amend or modify this please raise your request via Restaurant Portal>>Help center.
Header	Company name	Legal name of restaurant partner stored in foodpanda database. If you wish to amend or modify this please raise your request via Restaurant Portal>>Help center.
Header	Tax ID	Tax ID provided by restaurant partner and same is stored in foodpanda database. It is used for tax invoice purposes. If you wish to amend or modify this please raise your request via Restaurant Portal>>Help center.
Header	Bank name	Bank details provided by restaurant partner and same is stored in foodpanda database. foodpanda uses this bank details to transfer the fund to restaurant partner. Any mistake in the bank account may lead to payment failure and hence to amend or modify this data, please raise your request via Restaurant Portal>>Help center.
Summary page	Successful Orders	Orders which are placed by customer via normal listing on foodpanda app.
Summary page	pandabox Orders	Orders which are placed by customer via pandabox listing on foodpanda app.
Summary page	Targeted Customer Orders	This refer to all the orders which are placed by Customer using Targeted Customer Listing on Foodpanda App.
Summary page	Total	Calculated from "Successful Orders" + "pandabox Orders" + "Wastage Orders".
Summary page	Outstanding amount [a]	Calculated from "Your revenue via foodpanda" - "Already Received Amount".
Summary page	Commission on Successful orders	Total amount of commission charged on the sales revenue for the month. Total amount of commission charged on the sales revenue for the Week.
Summary page	pandabox commission Orders	Commission charged on pandabox orders. pandabox is one of the paid services provided by foodpanda. It helps our partner to acquire new customers. In this service partners pays only when new customers places an order. *Applied only when partner opts for pandabox services from foodpanda.
Summary page	Commission on Targeted Customer Orders	The commission is charged on net food value of Targeted Customer Orders.
Summary page	Online payment charge Commission	Charges applied per order for the orders placed via online channel. Charges charged by bank when the customer places an order via online channel.
Summary page	Total Commission [b]	Calculated from "Commission On Normal Orders" + "Commission on pandabox Orders" + Kindly Remove
Summary page	pandabox Fee	Fee charged at order level for the orders generated via pandabox subscription. Generally it is 50% of order value. pandabox Fee = "Pandabox commission base" - "Partner vouchers".
Summary page	Fees on Targeted Customer Orders (New Customer)	The commission rate charged for New Customer from Targeted Customer Orders. Targeted Customer Orders (New Customers).
Summary page	Fees on Targeted Customer Orders (Building Loyalty)	The commission rate charged for Existing Customer from Targeted Customer Orders. Targeted Customer Orders (Building Loyalty).
Summary page	delivery fee Campaign	Delivery fee applicable to partners per order. Delivery Fees Funded by vendor as per alignment. Kindly refer to Appendix B For order level breakup.
Summary page	Taxable fees & adjustments	Fees and charges which are subject to tax calculation. Please refer to Appendix B to know more about taxable fees and adjustments applicable to your invoice.
Summary page	Non-taxable fees & adjustments	Fees and charges which are not subject to tax calculation. Please refer to Appendix B to know more about nontaxable fees and adjustments applicable to your invoice.
Summary page	Waiting Time Fees	Fees related to vendor delay

Section	Keywords/Sentences	Definition
Summary page	Total Fees & Adjustments [C]	Calculated from "Restaurant delivery fee" + "pandabox Fee" + "Taxable fees & adjustments" + "Non-taxable fees & adjustments".
Summary page	Net invoice total [b + c]	Calculated from "Total Commission [b]" + "Total Fees & Adjustments [c]". Kindly Remove
Summary page	SST on service	VAT calculated for ("Total Commission [b]", "pandabox Fee", "Taxable fees & adjustments"). Service tax applicable and calculated on taxable revenues an
Summary page	Gross invoice total [d]	Calculated from "Net invoice total" + "VAT on service" . Kindly Remove
Summary page	Wastage Refund	Wastage charges apply only to orders that are (1) cancelled by foodpanda or customers after the vendor has accepted the order; and (2) unpaid by the customer. As such, foodpanda will only pay as agreed in the contract and it will reflect in the "Wastage Refund" section.
Summary page	Outstanding Amount From Previous Periods [f] (See Appendix C	This is the outstanding receivable from invoices for which the breakup is mentioned in Appendix C
Summary page	Total amount paid out	Final amount to be paid to the partner after all the deductions against the invoice. This is calculated from "Outstanding amount [a]" - "Gross invoice total [d]" + "Total Amount (e)" + "Outstanding amount from previous periods [f]".
Summary page	Total amount settled in next invoice	Charges applicable on the invoice is greater than the total amount to be paid out to our partner and hence parked to be collected from the next invoice. Calculated from "Outstanding amount [1]" + "Gross Invoice Total [4]" + "Outstanding amount from previous periods [5]".
Appendix A (Order Details)	Partner Code	Unique code assigned to our restaurant partner, You must use this code to initiate any type of communication or raise any type of request to our Customer service.
Appendix A (Order Details)	Order Code	Unique code assigned to every order placed. Order code starts with 4 digit partner code followed by year and week number followed by hyphen and 4 digit order id . If you wish to seek clarification on order then please ensure to use the order code in your query raised.
Appendix A (Order Details)	Order Date	The date on which the order was placed.
Appendix A (Order Details)	Payment Provider	Payment method used by the customer to make payment for the order.
Appendix A (Order Details)	Delivery Provider	Type of delivery service used by our partners, i.e. partner is using foodpanda delivery service or their own delivery fleet for delivering.
Appendix A (Order Details)	Food	Gross food value inclusive of VAT.
Appendix A (Order Details)	foodpanda Discounts	Value of discounts funded by foodpanda.
Appendix A (Order Details)	foodpanda Voucher	Value of vouchers funded by foodpanda.
Appendix A (Order Details)	Partner Discounts	This refers to the value of discount funded by partner.
Appendix A (Order Details)	Partner Voucher	This refers to the value of vouchers funded by partner.
Appendix A (Order Details)	pandabox Fee (Gross)	Fee charged at order level for the orders generated via pandabox subscription, inclusive of VAT. Generally it is 50% of order value. Pandabox Fee (Gross) = "Gross pandabox commission base (inclusive of VAT)" - "Partner vouchers".
Appendix A (Order Details)	Customer Targeting Fee	Fee charged for orders generated via Deal Targeting listing
Appendix A (Order Details)	foodpanda Delivery Fee	Delivery fee applicable for the orders delivered by foodpanda owned riders.
Appendix A (Order Details)	Partner Delivery Fee	Delivery fee applicable for the orders delivered by partner owned riders.
Appendix A (Order Details)	MOV Difference	Difference to be paid by the customer if order value is less than the minimum order value set by the partner.

Section	Keywords/Sentences	Definition
Appendix A (Order Details)	SST	Food/Products tax
Appendix A (Order Details)	Total Order Value	Calculated from "Food" - "Foodpanda Discounts" - "foodpanda Vouchers" - "Partner Discounts" - "Partner Vouchers" + "foodpanda Delivery Fee" + "Partner Delivery Fee" + "MOV".
Appendix A (Order Details)	Restaurant Revenue	If Normal order, Restaurant Revenue = "Food" - "Partner Discounts" - "Partner Vouchers". If Selfpicked/Restaurant delivery on COD, Restaurant Revenue = "Foodpanda Discounts" + "Foodpanda Vouchers". If Restaurant delivery, Restaurant Revenue = "Food" - "Partner Discounts" - "Partner Vouchers" + "Partner delivery fee".
Appendix A (Order Details)	Already Received Amount	Total cash payment made by the customer to our partner.
Appendix A (Order Details)	Commission Base	If normal order, Commission Base exclusive of VAT = "Food" - "Partner Discount" - "Partner Vouchers". If pandabox order, Commission Base exclusive of VAT = ("Food" - "Partner Discount") * 50%.
Appendix A (Order Details)	Commission Percentage	Actual rate of commission applied at the order level.
Appendix A (Order Details)	Customer Targeting Fee Percentage	The fee applicable to Targeted Customer Orders
Appendix A (Order Details)	Commission	Commission in amount to be charged at the order level.
Appendix A (Order Details)	pandabox Commission	Commission charged specific to orders received via pandabox feature opted by partner.
Appendix A (Order Details)	Waiting Time Fees	Fees related to vendor delay
Appendix A (Order Details)	Online Payment Charge	Charges applied per order for the orders placed via online channel. *Applied only when customer pays for the order via online channel.
Appendix A (Order Details)	Balance	Calculated from "Restaurant Revenue" - "Already Received Amount" - "pandabox Fee (Net)" - "Commission" - "pandabox Commission" - "Online Payment Charge" - "Tax on Partner Charges".
Appendix A (Order Details)	Platform Fee	This fee goes into providing you better customer care and app experience.
Commission Fee Applicable on Invoice	Commission rate	Rate of commission charged on the sales revenue for the invoice.
Commission Fee Applicable on Invoice	Commission on Restaurant Revenue (tier %)	This arrangement allows partners to be charged on the tier based model as per the revenue buckets during specific period of time duration.
Commission Fee Applicable on Invoice	Commission on Total Number of Orders (tier %)	This arrangement allows partners to be charged on the tier based model as per the order count buckets during specific period of time duration.
Commission Fee Applicable on Invoice	Commission on Order Value (tier %)	This arrangement allows partners to be charged on the tier based model as per the order amount buckets during specific period of time duration.
Commission Fee Applicable on Invoice	Commission Fee (%)	This table represents current commission applicable to partner for the invoice.
Appendix B (Fees&Adjustments)	Category	Refers to additional charges applicable to invoice.
Appendix B (Fees&Adjustments)	Description	Description of fees and charges applicable to the invoice. For more details on this please refer to the table itself or reach out to us via Restaurant Portal>>Help Center.
Appendix B (Fees&Adjustments)	Subject to VAT rate	VAT rate applicable on the particular type of charge.
Appendix B (Fees&Adjustments)	Quantity	Total quantity applied for the particular charge line item.
Appendix B (Fees&Adjustments)	Unit Price	Price applicable for the particular charge line item.

Section	Keywords/Sentences	Definition
Appendix B (Fees&Adjustments)	Net Total	Calculated from "Quantity" * "Unit price".
Appendix B (Fees&Adjustments)	Customer Recovery Charge	CRC is deducted for every rejected order by the restaurant to compensate foodpanda for the associated incurred costs (customer vouchers, rider payments, loss of customer). CRC is only considered for the rejected orders which are fully in restaurants control. If it is an issue that is out of restaurants control, it would not be taken into consideration.
Appendix B (Fees&Adjustments)	Customer Recovery Charge - discount	Currently foodpanda is giving time to the restaurants to train their staffs and address their operational problems, hence during this period CRC will be shown on the invoice but restaurants will not be charged with this amount. foodpanda will send detailed information once CRC will be applicable. Till such time we foodpanda will provide CRC discount.
Appendix B (Fees&Adjustments)	pandaclick*	pandaclick is one of the paid services provided by foodpanda, It helps our partner in boosting the brand visibility. *Applied It helps partner in reaching out to more customers thus boosting their orders by up to 100%. only when partner opts for pandaclick services from foodpanda on monthly basis. partners are charged only when customers click on their listing.
Appendix B (Fees&Adjustments)	Listing Fee - set up	Fee charged for one time when partner joins foodpanda platform.
Appendix B (Fees&Adjustments)	Recook	Reimbursement for requesting partner to perform a recook for the order.
Appendix B (Fees&Adjustments)	Comm. Rev - OD cr	Commission Adjustment (credited to Partner).
Appendix B (Fees&Adjustments)	Comm. Rev - OD dr	Commission Adjustment (debited to Partner).
Appendix B (Fees&Adjustments)	Listing Fee - monthly	Monthly Fee charged when partner joins foodpanda platform.
Appendix B (Fees&Adjustments)	Tablet Loss	In case a tablet is not well kept by a partner and results in a non-functioning or malfunctioning device, invoice. then there will be a charge of THB6420 (VAT included)
Appendix B (Fees&Adjustments)	pandago	Charges applied to partner on our platform or end customers (outside platform) for the delivery services provided.
Appendix B (Fees&Adjustments)	pandago rider COD	Charges applied to partner on our platform or end customers (outside platform) for the collection services provided.
Appendix B (Fees&Adjustments)	pandapick*	pandapick is paid service provided by foodpanda, It helps our partner in growing their brand by reaching as many as 2x more customers in their area, boosting awareness with a dedicated swimlane on our restaurant page and enjoying multiple benefits for one fixed monthly fee. *Applied only when partner opts for pandapick services from foodpanda on monthly basis.
Appendix B (Fees&Adjustments)	Kitchen utilities - Water	The Water consumed by the respective partner for their kitchen operations as per the dedicated sub-meter installed & paid as per the unit price stated in the Kitchen contract.
Appendix B (Fees&Adjustments)	Kitchen utilities - Electricity	The Electricity consumed by the respective partner for their kitchen operations as per the dedicated sub-meter installed & paid as per the unit price stated in the Kitchen contract.
Appendix B (Fees&Adjustments)	Kitchen utilities - Gas	The Gas consumed by the respective partner for their kitchen operations as per the dedicated sub-meter installed & paid as per the unit price stated in the Kitchen contract.
Appendix B (Fees&Adjustments)	pandabox*	pandabox is one of the paid services provided by foodpanda, it helps our partner to acquire new customers. *Applied only when partner opts for pandabox services from foodpanda. In this service partners only pay when new customers places an order.
Appendix C : Open Items	Invoice Date	Date when invoice has been sent to the partner.
Appendix C : Open Items	Invoice Number	Invoice number used for future reference purpose.
Appendix C : Open Items	Invoice Period	Period for which sales and revenue has been considered for final payment calculation purpose.

The excel version of the following: Appendix A (order level detail), Appendix B (additional charges) and Appendix C (outstanding amount) are downloaded from restaurant portal.

Sales Tax Invoice
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Partner Code: W9CW
 Partner Name: Kay Bees 3 Snacks & Restaurant
 Outlet Name: Kaybees - Badar Commerical DHA
 Address: 39 C, Badar Commercial Area Defence V Defence Housing
 75500 - Karachi
 NTN/CNIC: 0819990-6
 Vendor Type: G1 - No GST
 Email: *****@gmail.com
 Phone No: *****302

Invoice date: 12.04.2026
 Invoice number: 200671046122
 Invoice period: 06.04.2026 to 12.04.2026

	No. of Orders	Commission Base	Commission Amount
Commission on delivery orders	0	216,058.10	54,014.67
Commission on pickup orders	0	2,058.00	514.50
Online Payment Charge commission	0	106,424.03	1,702.80
Total Commission		324,540.13	56,231.97
Fees and Adjustments - Taxable			29,789.97
Waiting Time Fees			521.75
Total fees			30,311.72
	SST Rate	SST Base	
Net Invoice Total			86,543.69
SST On Service	15%	86,543.69	12,981.56
Gross Invoice Total			99,525.24

Client Bank Details

Beneficiary : Kay Bees 3 Snacks & Restaurant
 Bank Name : ALLIED BANK LIMITED
 IBAN: *****PA0010002705050***

foodpanda Bank Details:

Bank Account Name : DELIVERY HERO PAKISTAN (PRIVATE)
 LIMITED
 Bank Account Number : 17837900866803
 Bank Name : Habib Bank
 IFSC Code : HABBPCCA786